



Customer Cell Phone Repair Form

Please include this completed form when you send your phone for repair:

Mail To: Clean Planet
2803 University Avenue
Madison, WI 53705

Name _____

Address _____

City State Zip _____

Contact Number _____

Email Address _____

Device Manufacturer and Model _____

Explain problem (S) with your device _____

Please only send your phone and battery (fully charged if possible). DO NOT send your SIM card, memory card, charger, or battery door. Clean Planet is not responsible for these additional items.

Important Details

- Carefully package your phone in an appropriate sized box or padded envelope. Please request delivery confirmation or tracking number. Clean Planet is not responsible for lost merchandise.
- Upon completion of the inspection, you will be provided a quote for the repair cost. You will then provide us with your credit card information for payment of all repair costs (amount to be charged upon completion of the repair).

Clean Planet accepts Visa, MasterCard, and American Express.

**By signing below, you hereby give Clean Planet permission to attempt repair on the provided cell phone. Also, permission is hereby given to charge the credit card that has been provided over the phone.*

Customer Signature _____ Date _____

Clean Planet thanks you for your business and encourages you to contact us with any questions.